

2019 Annual Report



Empowering people with developmental disabilities to live, work and play as full members of our community.



Superintendent's Message

The year 2019 was a year of great accomplishment for us. Near the end of the year, I was pleased to receive notification of our 3-year accreditation from the Ohio Department of Developmental Disabilities (DODD). Three years is the maximum a county board of developmental disabilities can receive, and it takes years of work to achieve. We were honored to receive praise for the work our team performs daily to achieve our mission.

Additionally in 2019, we received our Annual Performance Report from DODD for Early Intervention (EI). Riverside is Miami County's local provider of EI, which is aimed at helping children ages 0-3 with developmental delays reach developmental goals while supporting families along the way. We were pleased to learn that Riverside's EI program meets all compliance indicators and received the highest ranking available from the state. I am proud of our EI team for once again demonstrating the highest levels of customer service for the children and families we serve in Miami County.

Throughout 2019, we also worked diligently to enhance the training, recruitment and recognition of Direct Support Professionals (DSPs) who work in our community. DSPs are the backbone of our system, as they deliver hands-on services to the individuals we serve. From in-home care and transportation to adult day services and employment supports, DSPs are a vital part of our system.

There is a current DSP shortage across the nation, and you've probably seen our ads, billboards and social media posts to raise awareness of this rewarding career path. We also celebrated DSP Appreciation Week in September to thank those who provide these essential services and highlight the high performers. To ensure the DSPs we currently have are trained to provide the highest level of care, we offered numerous continuing education courses throughout the year. We will continue offering as much support as we can to ensure the individuals we serve receive the care they need and deserve.

We were also fortunate to be recognized at the state level in 2019. In October, our Behavior Support Coordinators, Brenda Miller and Megan Barhorst, were honored at the National Association for the Dually Diagnosed (NADD) Ohio Conference for the collaborative work they have done in supporting people with a dual diagnosis of a developmental disability and a mental illness. Furthermore, our Board President Steve Baker received the Distinguished Service Award from the Ohio Association of County Boards (OACB) at their annual conference in December.

I am thankful for all our employees, board members and volunteers for their dedicated support for the people we serve and their families. I am confident that together we will carry the same carefulness, planning and enthusiasm into the next decade.

A handwritten signature in blue ink that reads "Brian W. Green". The signature is fluid and cursive, written in a professional style.

Brian W. Green, Superintendent



Self-Advocacy

Advocacy remains a staple in our services. In 2019, we hosted monthly Adventures in Advocacy meetings where 60 members learned about speaking up for themselves. We also hosted meetings and the regional conference for Regional Advocacy, a 7-county collaboration featuring our Adventures in Advocacy group. In October, 13 individuals served attended the annual Synergy Conference. An annual 3-day conference hosted by the Ohio Self-Determination Association (OSDA) and Professionals, Advocates, Resources (PAR), Synergy offers self-advocates from around the state to meet others, share resources and gain key advocacy skills. Along with training opportunities for self-advocates, our SSA and Quality and Innovations teams adjusted Individualized Support Plans (ISPs) to ensure a focus on outcomes that are meaningful to each person.

Life Skills Classes

In order for the people we serve to lead independent, self-directed lives, we facilitated life skills classes with the OSU Extension, as well as during Adventures in Advocacy meetings and Community Connections activities. Topics included cooking, relationship skills, employment searching and bicycle/pedestrian and online safety. Through these programs, Angela and Karen (below, left) learned healthy, budget-friendly recipes they can make at home, and Kara (below, right) identified safe paths she can take to and from home. In 2019, we had 85 people participate in activities like these. For more about our Life Skills classes, visit riversidedd.org/community-connections.



Relationships

Ohio Parent 2 Parent (P2P)

Just like the people we serve, we want families to feel supported and have access to resources they need to be active members of our community. This includes mentor programs like Ohio Parent 2 Parent (P2P), a parent support program that is part of the Ohio Family to Family Health Information Center (Ohio F2F), based within the University of Cincinnati Center for Excellence in Developmental Disabilities (UCCEDD). In 2019, Riverside became the first County Board in Ohio to start a P2P branch. Our 11 Support Peers are available to any family member looking for additional support. For more about Ohio P2P in Miami County and how to connect, visit riversidedd.org/ohio-p2p-miami-county.

Partnership with Dayton Children's Hospital

As a way to support children with developmental disabilities in Miami County, we have partnered with Dayton Children's Hospital and their team at the new outpatient care center in Troy. Led by Riverside Early Intervention (EI) Director Kathy Greenawalt-Cherry, EI Service Coordinator and Team Leader Connie Galey and Children's Service & Support Administrator (SSA) Manager Jacklyn Vietor, we hope this partnership will allow us to provide quality care to the children and families we serve.

Riverside Teamwork

One of our core values, we aim to foster a sense of teamwork in all our relationships, including between our different service departments. In 2019, we expanded inter-departmental collaboration between our Service & Support Administration (SSA), Community Awareness & Opportunities (CAO), Quality & Innovation and Early Intervention departments by increasing referrals and partnership opportunities.





Excellence & Sustainability

A Plan for the Future

In compliance with Ohio Revised Code, Riverside filed 1-, 5- and 10-year cost projection reports to the Ohio Department of Developmental Disabilities (DODD). These reports demonstrate our commitment to remain good stewards of local taxpayer dollars, as well as state and federal dollars, while also delivering first-rate services to people with developmental disabilities.

Leading the Way

From our Board President to service coordinators, every staff member at Riverside is dedicated to leading our field in providing quality care to the people we serve.

Steve Baker, Board President

The Ohio Association of County Boards (OACB) granted Riverside Board President Steve Baker (pictured right, first picture) the 2019 Distinguished Service Award, recognizing his service and commitment to those with developmental disabilities.

Brian Green, Superintendent

In 2019, Riverside Superintendent Brian Green was elected president of the Superintendents Executive Committee (SEC) for 2020-21. The SEC serves as a liaison between county board superintendents, OACB and the Ohio Department of Developmental Disabilities (DODD).

Kathy Greenawalt-Cherry, EI Director

Riverside EI Director Kathy Greenawalt-Cherry was appointed to the EI Services Advisory Council by Ohio Gov. DeWine. In this role, Greenawalt-Cherry will help guide the path of EI services in Ohio. Greenawalt-Cherry was also elected to serve as Chair of the Ohio Association of Services for Children (OASC) for 2019-21.

Brenda Miller & Megan Barhorst, Behavior Support

Also in 2019, Riverside Behavior Support Coordinators Megan Barhorst and Brenda Miller (pictured below, right) were honored by the National Association for the Dually Diagnosed (NADD) for their collaborative work in supporting those with a dual diagnosis.



Inclusion



Giving Back

We believe in the power of community and are committed to doing our part to create a world that celebrates and supports people of all abilities.

With 38 members, our Aktion Club continued to serve our Miami County community in 2019. The club's service projects included cleaning the Troy bike path, raising money for victims of the Memorial Day tornadoes and making seat cushions for local dialysis patients (pictured above, left).

Our Community Connections Department also encouraged those we serve to give back through activities like their monthly participation in Troy Church of Christ's Backpack Program (pictured above, right).

Community Connections

Many of our services take place in the community, giving those we serve and other Miami County residents the chance to connect and build long-lasting relationships.

Our Community Connections team partnered with Mark Higgins, owner of Complete Fitness in Tipp City, to offer weekly circuit training to those we serve, as well as a Special Olympics Powerlifting team. A total of 15 people participated in circuit training and 11 in Powerlifting (pictured below, left).

Our joint effort with the Miami County YMCA Robinson Branch also allowed 11 children to learn safe swimming practices (pictured below, right), while our relationships with the Troy and Piqua libraries gave families a place to connect and support one another.





Telepsychiatry Continues

Created by Drs. Julie Gentile and Allison Cowen from Wright State University, telepsychiatry services through Access Ohio provide people with dual diagnoses of mental health and intellectual/developmental disability access to mental health services when they need it.



Riverside began offering telepsychiatry services in 2010 and now provides the services to 60 individuals through its partnership with Access Ohio. Depending on the person's situation, needs and the technology available, appointments can take place in the individual's home and in our offices.

Our Service & Support Administrators (SSAs or case managers) work with the person served, their family and provider staff, as well as Access Ohio and other Riverside staff, to provide services that best suit the individual.

Always Learning

Our services are always changing, especially with the advancement and availability of Assistive Technologies (AT) like remote supports.

Through devices like cameras and motion sensors, remote supports allow support staff to monitor a person's daily activities. This provides people with disabilities both independence and security.

As a way to stay up-to-date on services like remote supports, our staff continues to participate in trainings and other educational opportunities that allow us to learn about remote supports and other Assistive Technologies (AT).



2019 By the Numbers

1,000+

People served who are eligible for our services

263

People participated in Community Connections programs

139

Special Olympics participants

179

Average number of children enrolled in EI services each month

60

People served received Telepsychiatry services

8

Number of schools visited by our Children's SSA Team

165

Children exited Early Intervention services

550,713

People reached on Riverside Facebook page

434

Certified providers attended our free certification trainings



Thank you, Miami County.

Our services would not be possible without the combined efforts of our staff, provider partners and community members. Teamwork is one of the foundational principles that guides us in our vision to build a community that supports and values people of all abilities. With the generous support and partnership of our Miami County community, this vision is possible. From everyone at Riverside, the Miami County Board of Developmental Disabilities, we thank you.

2019 Financial Review

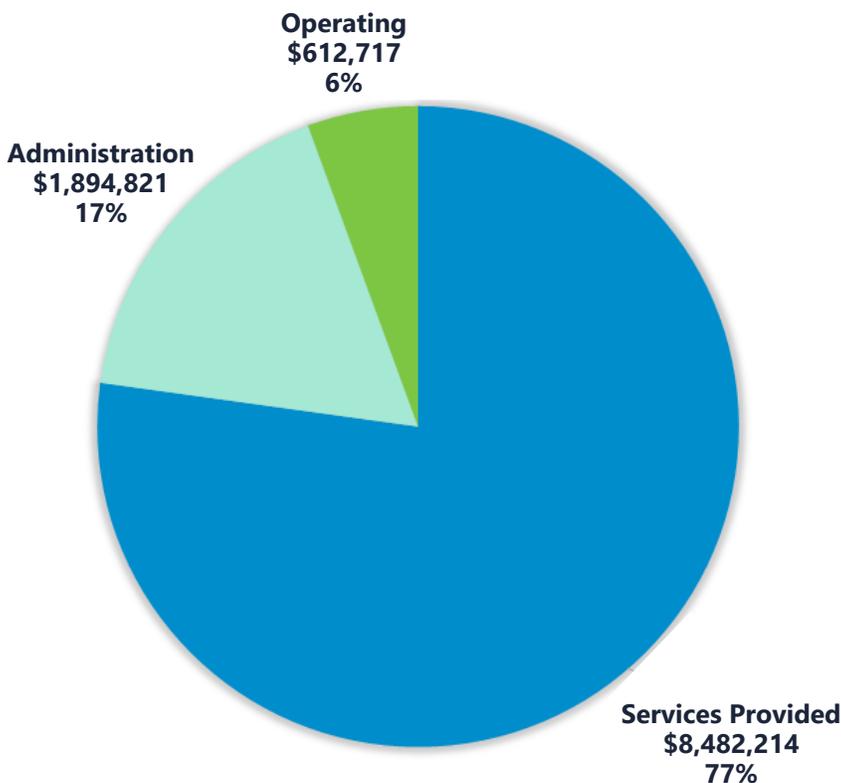
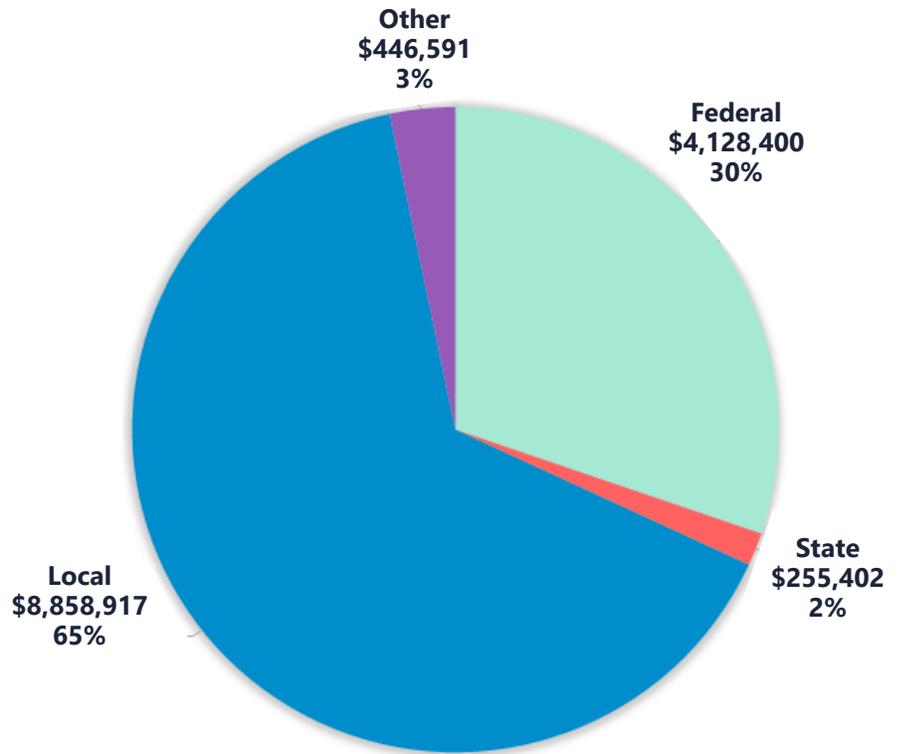
2019 REVENUES

\$13,659,310

The Miami County community plays an integral role in Riverside's success.

Without the generous support—both financially and socially—of our fellow community members, we could not fulfill our mission of empowering people with developmental disabilities to live, work and play as full members of our community.

In return, Riverside is committed to careful stewardship of local taxpayer dollars while providing the highest standard of care to the people we serve.



2019 EXPENSES

\$10,989,752

Directly Provide Services such as:

- Service Coordination
- Early Intervention for ages 0-3
- Advocacy Training & Family Education
- Recreation & Special Olympics Programs
- Health & Welfare
- Training for Direct Support Professionals

Fund & Coordinate Services such as:

- Adult Day Services
- Job Training & Support
- Community Integration
- In-Home Care
- Transportation

... through our network of service provider partners.

Our Provider Partners

The Miami County Board of Developmental Disabilities (Riverside) connects the people we serve to the resources, support and opportunities that empower them to live, work and play as full members of our community. We believe in win-win relationships with our provider partners to cultivate a strong, diverse network that offers support and opportunities to the people we both serve.

AngieShred
Blaze Community Services
Basinger Life Enhancement
Support Services (BLESS)
Capabilities
Caregiver Homes of Ohio
Consumer Support Services (CSS)
Champaign Residential Services
(CRSI)
Echoing Hills Village

Empowered Community Services
Goodwill Easter Seals Miami Valley
Greenville Nursing Services
Maximum Personal Achievement
(MPA) Services
Rehabilitation Center for Neurological
Development
RT Industries (RTI)
Safe Haven Home Health
Self-Reliance

The HARD Acre Farm
The Mentor Network/REM
Total Homecare Solutions (THS)
Toward Independence
United Rehabilitation Services
of Greater Dayton
Unity Care Group
ViaQuest

In addition to Miami County's service provider agencies, there are also over **120 independent providers** serving people with developmental disabilities in our community.

As Direct Support Professionals (DSPs), our provider partners are the backbone of the developmental disabilities system. Whether it is through an agency or as a self-employed independent provider, these dedicated individuals make a difference in the lives of those we serve every day.



Commitment to Providers

In a continued effort to show our support for Miami County service provider agencies and DSPs, we increased our appreciation efforts throughout the year, including free certification trainings, media spotlights and appreciation gifts.



Free Certification Trainings

In collaboration with The Academy for Direct Support Professionals (DSPs), we offered 41 free trainings for certified Miami County service providers to ensure access to quality certifications and continuing education.

DSP Support Positions

Like quality training, DSPs' personal well-being plays a key role in the services they provide. As a way to support DSPs personally and professionally, we reallocated resources to dedicate two positions to support DSPs.



DSP Appreciation & Awareness

Through regular features in ABLÉ Magazine and on our lobby TV screens and website, handmade thank you cards and other initiatives, we aimed to show local DSPs how much we value them and their work.

In an effort to increase DSP awareness and recruitment, we also shared DSP job postings on our Facebook page.



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